



Minutes - Behavioral Health Quality Improvement Committee (BQuIC)

Tuesday, January 23, 2013 10:00 am-12:00 pm Location: 1570 Grant St 4th fl. Conference Room

Attendees:	Minutes CC:
Barbara McConnell, Health Services Advisory Group (HSAG)	Sally Langston, Department of Health Care Policy and Financing
Suzanne Kinney, Access Behavioral Care (ABC)	Carrie Bandell, Access Behavioral Care (ABC)
Gina Robinson, Department of Health Care Policy and Financing (by phone)	Rachel Henrichs, Health Services Advisory Group
Rachel Henrichs, Health Services Advisory Group (by phone)	Michael Sajovetz, Department of Health Care Policy and Financing
Camille Harding, Department of Health Care Policy and Financing	Taylor Larsen, Department of Health Care Policy and Financing
Kate Bell, Health Services Advisory Group (by phone)	Sharon Pawlak, Division of Behavioral Health (DBH)
Russell Kennedy, Department of Health Care Policy and Financing	Alberta Lopez, Colorado Department of Human Services
Erica Arnold Miller, Colorado Health Partnerships (CHP)	Adrienne Jones, Division of Behavioral Health (DBH)
Diane Somerville, Health Services Advisory Group (by phone)	Laura Hill, Behavioral HealthCare, Inc (BHI)
Katie Mortenson, Department of Health Care Policy and Financing	Thomas Clay, Foothills Behavioral Health Partners
Barbara Smith, Foothills Behavioral Health Partners (FBHP)	Lisa Clements, Division of Behavioral Health
Samatha Kommana, Behavioral HealthCare, Inc (BHI) (by phone)	Katie Brookler, Department of Health Care Policy and Financing
Lindsay Cowee, Behavioral HealthCare, Inc (BHI)	Roger Gunter, Behavioral HealthCare, Inc (BHI)
Jerry Ware, Department of Health Care Policy and Financing	Karen Thompson, Northeast Behavioral Health Partnership, LLC
	Robert Bremer, Access Behavioral Care
	Myron Unruh, Value Options
	Judy Yip, Health Services Advisory Group
	Marilea Rose, Health Services Advisory Group
	Judy Zerzan M.D. , Department of Health Care Policy and Financing
	Christy Hormann, Health Services Advisory Group
	LeeAnn Merrifield, Behavioral HealthCare, Inc (BHI)
	Rachel Lee, Mental Health Center of Boulder County
	Matthew Ullrich, Department of Health Care Policy and Financing
	Jeremy White, Value Option
	Alana Berrett, Health Services Advisory Group
	Arnold Salazar, Colorado Health Partnerships (CHP)
	James Bloom, Department of Health Care Policy and Financing

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department.

Quorum Met? Yes.

- 1 Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

TOPIC	DISCUSSION	RESULT
1. Introductions, and additions to the agenda		
2. Review December 2012 meeting Minutes	Minutes were reviewed and approved with minor changes.	To view past minutes and additional information about BQuIC visit www.colorado.gov/hcpf and click on Boards and Committees, then select BQuIC
3. Adult measures grant award & State Innovation Model grant (SIM)	Camille informed the group that the next meeting for the adult measures grant will be on February 12, 2013 at 2pm at the Daniels Fund office in Denver. Camille also reminded the group about the measures (example, follow up after hospitalization for mental illness) and projects (example, depression & diabetes) that the Department will work on for the adult measures grant. No update is available for the SIMs grant.	
4. Pediatric referral form	Gina note that it was previously known that providers may already be using another form to address referrals and that although it is not a requirement for providers to use this new referral form she asked them to use it. Gina also noted that physical health primary care providers (PCP) were interested in developing firm relationships with behavioral health providers through this referral process. Erica asked if the PCP providers received training as previously planned. Gina noted that did happen in some areas. The group then discussed next steps for working with various providers (example, single PCP office, Regional Care Collaborative Organizations/RCCOs) to bring them on board. Barbara S. agreed with proposed next steps for bringing physical health providers on board with this process and the group planned for the next meeting.	Topic will be discussed at the next meeting. For the next meeting Gina will bring some PCP provider information for each BHOs catchment area.
5. Physical health updates	Gina reviewed efforts that the Early and Periodic Screening Diagnosis Treatment (EPSDT) advisory committee were making on integrated care and noted overall that children are not receiving preventable care services. Gina provided an update on the Bright Futures program, where to find additional schedules information (example, www.brightfutures.org) and noted that some proposed interventions are in the Department's clearance process. Jerry asked Gina to also share input on the perception of mental health services provided to foster care clients so plans can decide on the need to increasing services. Gina noted that the Department's data shows increased penetration	

TOPIC	DISCUSSION	RESULT
	for the foster population (highest rate 43%), but external stakeholders were surprised that the penetration rate for foster care clients was not around 80%.	
6. Accountable Care Collaborative (ACC)	Katie noted that the integrated report the Behavioral Health Organization (BHO) Quality Improvement (QI) Directors assisted with will be submitted by the RCCOs by the end of this month. Katie noted that the format for the report has changed from the last time QI Directors worked on it and may include structure tables with narrative sections. Katie also shared input on RCCO Key Performance Indicators (KPI).	Katie will send the group a copy of the integrated report for their review.
7. Disaster Planning	Samatha noted how her plan received questions on the effectiveness of mental health services since national shooting incidents showed that the perpetrators were in treatment for mental health. Samatha asked the Department and other BHO staff to share types of questions and actions taken after the recent incident in Colorado. Camille shared input about the Department's efforts with the Governor's office. Camille also noted how some entities are focusing on changes for the Serious Mentally Ill population, but not on the transitional population. Camille noted that the Department will be researching options to align efforts in this area with a Performance Improvement Project (PIP). Suzanne shared approved Health Insurance Portability and Accountability Act (HIPAA) input about a call from one client surrounding this recent incident and other information about calls their crisis providers (Metro Crisis) received, and her plans efforts to post information online and in their newsletters. Samatha commented on the letter the Department of Health and Human Services released on sharing of information for clients who present serious danger to self and others (Department emailed this letter to health plans when released), that she agreed with Camille's assessment on transitional clients, and noted a need for more step down services.	<p>BHO QI Directors are to bring transitional client (age 16 to 25?) input for their BHO to the next meeting, also bring information about what their community mental health centers are doing to focus on transition clients, and bring resource information in this area for parents.</p> <p>Camille will research pharmacy data relevant to this issue and share at the next meeting.</p>
8. Performance Measure Validation update (PMV)	Jerry noted that the PMV went well and congratulated plans for doing a good job. Jerry also reviewed the timeline for the draft reports to be sent to the Department and BHOs for review. The group discussed higher rates with the emergency department utilization rate and Erica noted challenges with developing interventions for about 80% of the ER clients who have had only one ER visit. Jerry concluded the discussion by asking BHO QI Directors to submit an analysis of their fiscal year (FY) 2011/2012 performance measure rates and to put some focus on the ED measure.	Jerry will send the QI Directors a copy of the performance measure (PM) spreadsheet for FY 11/12.

TOPIC	DISCUSSION	RESULT
		QI Directors will send Jerry an update on their PM analysis by February 8, 2013.
9. Department Updates	Jerry confirmed that the 2 nd Quarter State Hospital Reports were sent out.	
10. Public comments	NA	
11. Other	Barbara M. informed the group that only one plans (ABC) compliance audit is yet to be completed. Katie noted that the last Performance Improvement Project submission date was set for April 2013.	
Adjourn	Meeting ended 50 minutes early.	

Future Meeting: February 26, 2013 10:00 a.m. to 12:00 p.m.

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or jerry.ware@state.co.us at least one week prior to the scheduled meeting if you need special accommodations in order to participate.